

**Town of Babylon  
Community Development  
Program**



**Consolidated Annual Performance  
and Evaluation Report  
CAPER**

**2016 CAPER Survey**

Please fill out this form for EACH program included in your survey. You may make additional copies if needed.

Name and address of organization: **Wyandanch Community Development Corporation**  
**59 Cumberbach Street**  
**Wyandanch, NY 11798**

Name and type of activity/program: **Comprehensive Housing Counseling**

Name of a contact person and phone number: **Sondra Cochran (631) 643-4786**

**I. Funding Information:** In the boxes provided please indicate for **2016** the sources and amounts of funding you anticipated receiving, the actual funds available during the year and the actual expenditures during the year.

<b>Description</b>	<b>Anticipated</b>	<b>Actual funds Available</b>	<b>Actual expenditures during year</b>
CDBG	25,000	15,000	15,000
HOME			
OTHER FEDERAL			
STATE			
LOCAL			
PRIVATE			
OTHER - <b>WCDC Program Income</b>	31,072	41,072	41,072
OTHER -			
<b>TOTAL</b>	<b>\$ 56,072</b>	<b>\$ 56,072</b>	<b>\$ 56,072</b>

If actual funding levels were different than anticipated please explain. **We projected more CDBG funding than was approved. WCDC made up the difference in the cost of running the counseling program with other program income.**

**II. Activity:** (please describe type of services you provide in 2016)

**1. Check the type of services you provided:**

- ☒ Public Service
- ☐ Emergency shelter
- ☐ Transitional housing
- ☐ Permanent supportive housing
- ☐ Affordable rental housing
- ☐ Affordable housing

**2. Explain the services provided:** (please describe the type of services you provide)

WCDC offered comprehensive housing counseling administered by HUD certified counselors, which included mortgage default and delinquency counseling. In an effort to avoid foreclosures, WCDC worked with homeowners and lenders to initiate loss mitigation components such as Special Forbearance, Mortgage Modification and the HUD Partial Claim and Refinancing. In the event that our applications were non-efficacious, we assisted with counseling in the areas of Pre-Foreclosure Sale and Deed-in-lieu of Foreclosure or related recommendations. Our counseling services also included Homebuyers Education and financial management/budgeting and renter's seminars and assistance.

In an effort to minimize foreclosures and other housing problems in the community, trained staff worked with program participants to help them achieve and maintain their housing objectives. An educated consumer has a higher rate of success and during this critical time for the housing industry it was important to provide potential buyers with the tools that they needed to maintain their ownership status and educate and assist first time home buyers in our target area. These consumers were assisted on a one a one basis.

All individuals received financial and/or technical assistance through counseling services. Staff efforts included, although were not limited to; assessing each consumer's situation and identifying their objectives and goals. After an evaluation, a plan of action was established and executed. As a HUD certified housing counseling agency, there were various components of counseling available to homeowners having problems with their mortgages. Included were HUD Loss Mitigation, debt consolidation, credit/budget counseling and mortgage restructuring. Assistance allowed consumers to submit applications with confidence. The arduous procedures required for effective foreclosure alternatives are contributing to eliminating pockets of foreclosure and the abuse related to foreclosure. Ultimately, these efforts remediated further debasement of our catchment area and contributed to community stabilization as highlighted in our strategic plan. Counseling activities also allowed participants to identify and safeguard themselves against "under the table lending practices". Our staff enlightened homeowners about products and service availability. Consumers were also assisted through formal referrals. All referrals were documented and follow-ups were performed as applicable.

In light of the current housing crisis and the economic state of our communities, we provided 17 families with Subsidy Assistance. This step was part of a process that allowed staff to assess the program participant's financial situation and to help them meet their housing objectives. These activities included, completing and submitting the various types of property discount applications; Basic STAR, Enhanced STAR, Veteran's and Aged discounts and Federal & State refunds. In addition, we assisted 17 income eligible consumers with affordable housing subsidy applications and renewals. Approval afforded special populations with decreased housing costs and funds to subsidize living expenses.

**93** new individuals received accessed to a service by WDCD staff in 2016. In addition to the new individuals served, 67 follow-up sessions were necessary to assist active program participants with achieving their housing objectives. The breakdown is as follows:

**\*29** Individuals were assisted with Home Retention (Default/Foreclosure Alternatives, HUD Loss Mitigation & Making Home Affordable Initiatives).

**42** Individuals were assisted with the STAR Property Tax Discount process.

**\* 19** Individuals was assisted with Pre-Purchase Education.

### **3** Property Tax Delinquency Assistance

124 Consumers received formal referrals to other housing and non-housing agencies.

67 Follow-up sessions were necessary to assist consumers with reaching their housing objectives.

**\*48** Budgets were completed as required for the service.

WDCD hosted a First Time Homebuyer Seminar with CDCLI and 20 people attended.

WDCD also hosted a Housing Seminar with TD Bank in North Babylon. 17 people attended.

WDCD staff attended trainings on service related subjects and distributed program information throughout the year.

**3. Geographic description (community name) location of activity:** (please identify the geographic area in which you provide your service) **All services were provided to Babylon Township residents from WDCD's office located at 59 Cumberbach Street, Wyandanch, New York.**

**4. For each public service activity please report the following information:**

- **Number of persons assisted with new access to a service.** 93  
New access to a service is when a service is offered for the first time. This indicator would be used in the instance when a public service has not previously been available to these households. For instance, the grantee might elect to fund a new job transportation program for working mothers. No such program currently exists in the jurisdiction and so this is access to a new service for these households.
- **Number of persons assisted with improved access to a service.** 178  
Improved access to a service is when a service was offered, but the public service activity allowed the grantee to expand the service, in terms of size, capacity, or location. For instance, assume that an existing 'Meals on Wheels' program only provided lunch and the expanded services provides lunch and dinner service. For these elderly households, this would constitute improved access. If a grantee is re-funding an on-going program, the improved access indicator is generally used.
  - **Number of persons who now receive a service or benefit that is no longer substandard** \_\_\_\_\_  
(For those who receive Facility Improvement funding - ONLY)

**Year to date TOTAL number of clients assisted** 93

**Plus: 37 Other - 124 Formal Referrals and 17 Rental Renewals**

**5. If the total number of clients assisted was less than anticipated or if a different population was served, please explain (i.e., more very low income people applied to the program than anticipated).** N/A

**III. Performance Measurement Reporting:** (please select the best Objective and Outcome based on the type of activity and its purpose)

**OBJECTIVES**

There are three objectives that originate from the statutory purposes of the formula grant program. Choose the best **OBJECTIVE** which represents your organizations objective.

XX **Creating a Suitable Living Environment (SL)**

In general, this objective relates to activities that are designed to benefit communities, families or individuals by addressing issues in their living environment.

     **Provide Decent Affordable Housing (DH)**

The activities that typically emanate from this objective are designed to cover a wide range of housing possibilities under HOME, CDBG or ESG. This objective focuses on housing programs where the purpose of the program is to meet individual, family or community needs and not program where housing is an element of a larger effort (not captured under Creating a Suitable Living Environment).

     **Creating Economic Opportunities (EO)**

This objective applies to the types of activities related to economic development, commercial revitalization and job creation.

**OUTCOMES**

There are three outcomes that reflect what the CDP seeks to achieve by the funded activity. Choose the best **OUTCOME** which represents your organizations objective.

     **Availability/Accessibility (1)**

This outcome category applies to activities which make services, infrastructure housing or shelters available or accessible to low-income people. In this category, accessibility does not only refer to physical barriers, but considers the affordability of the basic needs of daily life to low to moderate income people.

**Affordability (2)**

The out come category applies to activities which provide affordability in a variety of ways in the lives of low and moderate income people. It can include but is not limited to the creation or maintenance of affordable housing, basic infrastructure hook-ups, or services such as transportation or day-care.

**XX Sustainability: Promoting Livable or Viable Communities (3)**

This outcome applies to projects where the activity or activities are aimed at improving a neighborhood by helping make it more livable or viable for principally low and moderate income people through multiple activities, or by providing services that sustain communities or sections or communities.

**IV. Housing Goals:** For the purpose of identification of annual goals, an assisted household is one that will receive benefits through the investment of Federal funds, either alone or in conjunction with the investment of other public or private funds.

**1. The annual housing completion goals.**

Annual Affordable Housing Goals	Annual Expected Number Completed	Resources used during the period (check box which applies to the funding used) <b>THIS INFORMATION IS NOT APPLICABLE TO THE COUNSELING SERVICES.</b>			
		CDBG	HOME	ESG	HOPWA
Homeless					
Non-Homeless					
Special Needs					
<b>Total</b>					
<b>Annual Affordable Housing Goals</b>		<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HOPWA</b>
Annual Rental Housing Goal					
Annual Owner Housing Goal					
<b>Total</b>					

Annual Affordable Rental Housing Goals	Annual Expected Number Completed	Resources used during the period (check box which applies to the funding used) <b>THIS INFORMATION IS NOT APPLICABLE TO THE COUNSELING SERVICES.</b>			
		CDBG	HOME	ESG	HOPWA
<b>Total</b>					

		CDBG	HOME	ESG	HOPWA
Acquisition of existing units					
Production of new units					
Rehabilitation of existing units					
Rental Assistance					
<b>Total Sec. 215 Rental Goals</b>					

Annual Affordable Owner Housing Goals	Annual Expected Number Completed	Resources used during the period (check box which applies to the funding used) <b>THIS INFORMATION IS NOT APPLICABLE TO THE COUNSELING SERVICES.</b>			
		CDBG	HOME	ESG	HOPWA
Acquisition of existing units					
Production of new units					
Rehabilitation of existing units					
Homebuyer Assistance					
<b>Total Sec. 215 Owner Goals</b>					

2. Please provide a description of what, if any, barriers to affordable housing you've encountered. N/A

3. Please explain actions used in 2016 to affirmatively further fair housing. WCDC service information may be obtained through the WCDC website, Town of Babylon Citizen's Services Department, Supervisor's Office and Assessor's Office. The TOB Community Development Program also provides service and contact information through various types of public documents, informational pamphlets and referrals. The organization's service and contact information may also be accessed through the NYS Homes & Community Renewal, the U.S. Dept. of Housing & Urban Development and the State of New York Banking Dept. websites and several additional communication systems. English and Spanish program pamphlets were distributed periodically in public places throughout the Babylon Township and WCDC Newsletters were dispensed.

4. Please describe any impediments to fair housing choice's you may have encountered during 2016.      N/A
5. Please describe the services offered (if applicable) regarding Rental Assistance for Low –Income Families:      N/A
6. Please describe the specific Homeless Prevention Elements of your program (if applicable):      N/A
7. Please describe the Continuum of Care Strategy your organization uses (if applicable).    General information and referrals are available to anyone requiring such services.

FOR ALL PROGRAMS  
**RACE/ETHNIC BREAKDOWN**

HUD requires statistics on the race and ethnicity of persons who benefit from their funded programs. This data is extremely important and is used to determine future funding.

Example: If you had 15 white clients and 10 of the whites were Hispanic your report would look like:

<b>RACE</b>	<b>HISPANIC</b>
<u>15</u> WHITE	<u>10</u>

<b>RACE</b>	<b>HISPANIC</b>
<u>42</u> White	<u>4</u>
<u>49</u> BLACK/African American	<u>1</u>
<u>2</u> Asian	
_____ American Indian/Alaskan Native	
_____ Native Hawaiian/	
_____ Other Pacific Islander	
_____ American Indian/	
_____ Alaskan Native & White	
_____ Asian & White	
_____ Black/African American & White	
_____ American Indian/Alaskan Native	
_____ and Black/African American	
_____ Other multi-racial	
<u>93</u> TOTAL	<u>5</u> TOTAL

**Plus: 37 Other - 124 Formal Referrals and 17 Rental Renewals**

### **INCOME BREAKDOWN**

Please refer to the **2016** HUD Income Guidelines for Nassau and Suffolk Counties. Please provide a breakdown in **WHOLE** numbers not percent of total beneficiaries.

	<u>OWNER</u>	<u>RENTER</u>
Extremely Low Income (0%-30% Medium Family Income):	<u>55</u>	<u>1</u>
Low Income (31%-50% Median Family Income):	<u>10</u>	<u>2</u>
Low/Mod Income (51%-80% Median Family Income):	<u>9</u>	<u>12</u>
Median Income (81% and above Median Family Income)	<u>0</u>	<u>4</u>
<b>TOTALS:</b>	<b><u>74</u></b>	<b><u>19</u></b>

**Plus: 37 Other - 124 Formal Referrals and 17 Rental Renewals**

If you are unclear on the exact income level of your clients you may find the below chart to be helpful. Report the number of persons benefiting under the following income categories unless there is information to support reporting them under a different income category:

- Extremely low income
- Battered spouses – Low income
- Severely disabled adults - Low income
- Homeless persons - Extremely low income
- Illiterate adults - Low income
- Persons with AIDS - Low income
- Migrant farm workers - Low income
- Elderly - If assistance is to acquire, construct, convert, and/or rehabilitate a senior center or to pay for providing center-based senior services, report the beneficiaries as **moderate income**. (Facility Improvement funding recipient)